

velta

HYDROVIEW+

Purity You Can See. Confidence You Can Trust

• USER MANUAL •





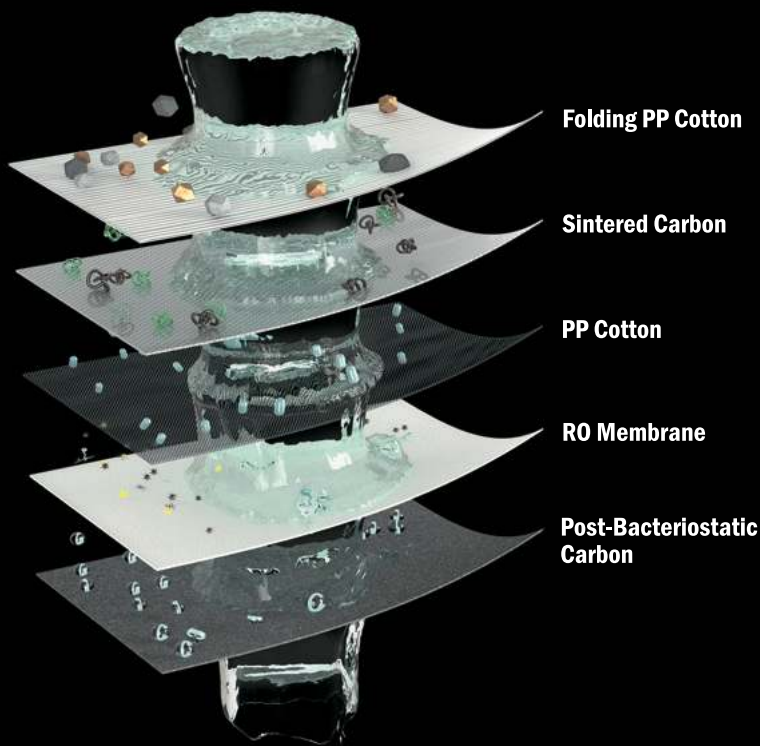
VELTA HYDROVIEW+ WATER PURIFIER **— SIMPLY SUPERIOR WATER**

Congratulations on taking a meaningful step in your wellness journey with the Velta HydroView+ Water Purifier.

Many water brands claim to offer the purest, cleanest water — yet few can match the advanced technology behind Velta HydroView+. This isn't just filtered water; it's water transformed through robust reverse osmosis and high-performance filtration. When it comes to your health, there's only one kind of water that truly makes a difference — and you've just discovered it.



**Certified filtration process with
NSF-compliant components.**



WHAT MAKES VELTA HYDROVIEW+ DIFFERENT?

Superior Filtration

Velta HydroView+ delivers ultra-clean water through a multi-stage filtration process, including a high-efficiency Composite Filter and a premium Reverse Osmosis (RO) Membrane.

Minimal Maintenance

Designed with convenience in mind, both filters in the Velta HydroView+ have a long service life and are easy to replace without technical expertise.



SMART OPERATION & INTUITIVE DESIGN

Velta HydroView+ is engineered with smart features to simplify your daily use:

Smart TDS Display

Real-time monitoring of Total Dissolved Solids (TDS) levels lets you know your water quality at a glance.

Auto Flush Function

Prevents stagnation and improves filter longevity by automatically flushing the system every 12 hours if unused.

Filter Life Memory

Even after a power outage, the unit remembers your filter usage time and status.

Energy-Saving Mode

When idle, the display lights automatically turn off to conserve power. The unit wakes up instantly with any keypress or water use.

Error Notifications

Visual and audio alerts notify you of issues like filter expiration or prolonged water production without reaching full tank capacity.

Bluetooth Functionality

Built-in Bluetooth (disabled by default) for technician use during servicing and programming.





BENEFITS OF PURIFIED WATER FOR HEALTH

This advanced purification system is trusted in home water treatment, delivering high-quality water that meets strict safety and purity standards.

Benefits include:



Effective Hydration



Improved Digestion



Natural Detoxification



Stronger Immune System



Healthier Skin



Better Cardiovascular Wellness



Support Weight Management



Increased Energy



Enhanced Nutrient Absorption



Kidney Stone Prevention



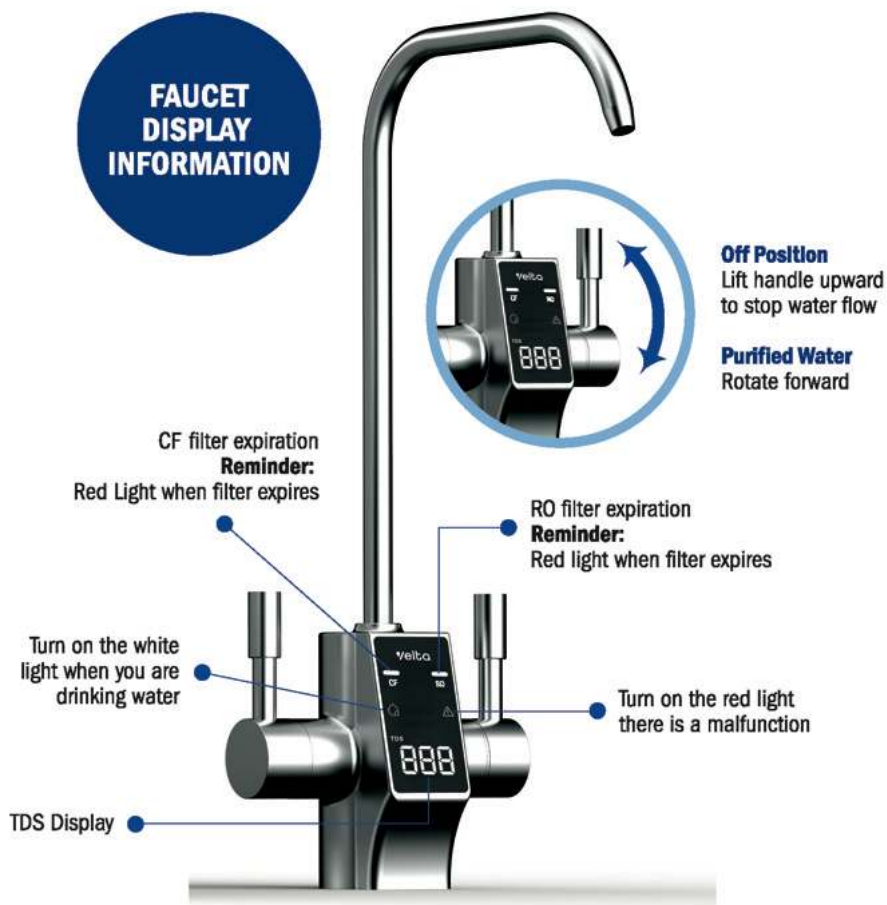
Reduced Bloating



Improved Dental Health

HOW TO USE

To dispense water, push the faucet lever of your Velta HydroView+ forward or pull it down. When the unit is dispensing filtered water, the screen on the right will light up and remain illuminated. When plain RO water is being dispensed, the screen stays off. To stop the flow, return the faucet lever to its middle position.



FAUCET DIRECTION GUIDE

- Use the right-side lever for purified water for drinking.
- Use the left-side lever for clean water suitable for washing vegetables and fruits.

To stop the flow, **lift the lever back up**. Pushing the lever down activates water flow.

ABOUT VELTA HYDROVIEW+ DISPLAY



Select

Selection Button

Choose the filter element and then select the "Reset" button to reset the filter element.



Rinse

Discharge Button

The machine rinse the RO filter element. (To rinse the CF filter element, open the kitchen faucet and rinse it with tap water).



Reset

Reset Button

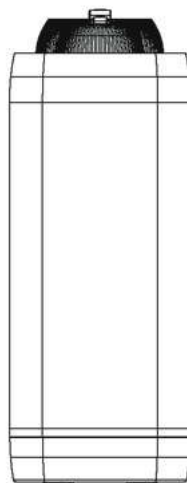
Press and hold the RESET button for 6 seconds



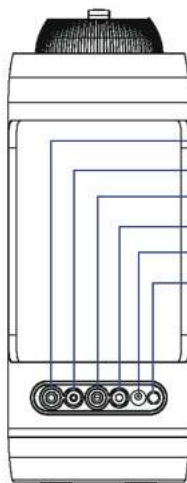
Fault

Error Button

The indicator lights up in red when an error occurs.



FRONT



BACK

- Water Inlet
- Wastewater Outlet
- Tap Water
- Pure Water
- DC Interface
- Smart Tap Interface

Serial Number
Located on the side of your machine

20250630-0001



MFD: 30-06-25

Velta HydroView+

Technica Reverse Osmosis System with Multi-Stage Filtration

Product Number: VHI03	Dimensions: 381 × 185 × 435 mm
Filtration Accuracy: 0.001 µm	Flow Rate: 2.1 L/min
Voltage: 110V / 220V	Filter Life (Months): CF 8-12 RO 24
Proper Water Temp. Range: 5-45°C / 41-113°F	
Water Inlet Pressure: 1-4 bar (0.1-0.4 MPa)	
Source Water Quality Treated or Municipal Water Only	

MADE IN CHINA DESIGNED IN U.S.A.



ABOUT VELTA FILTERS & MAINTENANCE SCHEDULE

The Velta HydroView+ uses two advanced filters designed for both performance and durability — the CF Composite Filter and the RO Membrane. To maintain optimal water quality and machine performance, follow the schedule below:



Above:
CF Composite Filter (left) and RO Membrane Filter (right)
Scan the QR codes on your product packaging or visit our website to order replacement filters.

Filter Type	Recommended Replacement	Indicator Trigger
Composite Filter (CF)	Every 8-12 months	Blinking White/Red Light
RO Membrane Filter (RO)	Every 24 months	Blinking White/Red Light

 Replace filters sooner if water quality is poor or usage is heavy.

FILTER REPLACEMENT REMINDER

The Velta HydroView+ features a smart Filter Life Indicator:

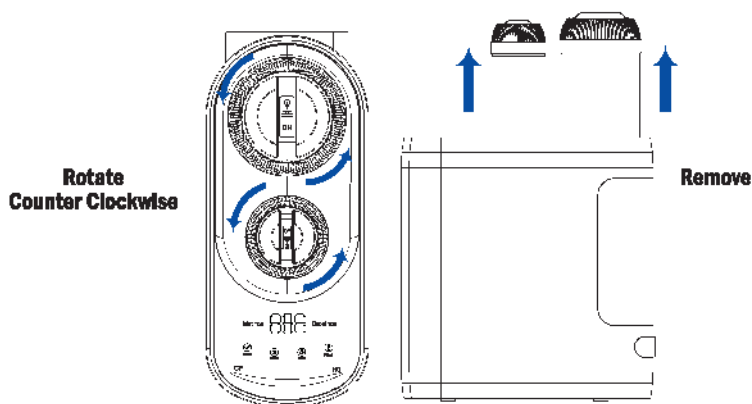
- Solid White:** Filter life above 80%
- Flashing White:** Filter life below 20%
- Flashing Red With A Beep:** Filter life below 5%
- Solid Red:** Filter life at 0% — water dispensing will automatically stop

Replace the filter sooner if you notice:

- A drop in taste quality or rising TDS (Total Dissolved Solids)
- A noticeable decrease in water output
- Filters appearing dirty or discolored
- Reduced system performance



HOW TO REPLACE YOUR FILTER CARTRIDGE



1. Close the Diverter Valve.
2. Turn on the faucet to drain the remaining water, then switch it off.
3. Unplug the power cable.
4. Slide the unit out to access the filter compartment.
5. Twist the filter cartridge counterclockwise about 90° until it loosens and pops. Lift it out. Use slip-joint pliers for extra grip if needed.
6. Insert the new cartridge, ensure it is properly seated, and twist clockwise to secure it.
7. Reconnect power and open the Diverter Valve. The unit will automatically flush for about 30 seconds.
8. Check for leaks. If any are found, reinstall the filter properly.
9. Press the Rinse button to start flushing the new filter (default: 30 minutes).
You may stop the rinse at any time by pressing the button again.
10. Press the Select button to choose the filter that was changed. Its indicator will flash white.
11. Hold the Reset button for 10 seconds until the unit beeps.
12. If the indicator continues blinking, the filter may be installed incorrectly. Remove and reinstall it.

LONG-TERM NON-USAGE

If the Velta HydroView+ will not be used for an extended period (over 1 week), **do not unplug the unit or shut off the water supply**. To maintain hygiene and protect the filters, the system is designed to **automatically flush itself every 12 hours**.

To ensure safe and effective long-term non-usage:

- **Keep the power supply connected.**
- **Keep the Diverter Valve open** so water can flow during auto flush cycles.
- Before resuming regular use, press the Flush button once to manually flush the system for a more thorough clean.



Unplugging or cutting off the water supply may lead to stagnant water in the system and compromise water quality.

FREQUENTLY ASKED QUESTIONS (FAQ)

Q Why is my TDS still high after filter replacement?

A Let the system flush for 30–60 minutes after replacing filters. Readings will gradually stabilize.

Q Why does the unit beep even though water is flowing?

A It's likely a filter life warning. Check the light indicators for confirmation.

Q Can I drink the first water after installation or filter change?

A No. Always flush for 30 minutes before first use or after changing filters.

Q Is low TDS water harmful?

A Not at all. RO water is safe and pure — your essential minerals should come from food, not tap water.

Q Can I move the unit after installation?

A Yes, just be sure to close the Diverter Valve and unplug before moving. Always check for leaks after reconnecting.



TROUBLESHOOTING

Issue	Possible Cause	Recommended Action
No water dispensing	Power not connected or faucet not engaged	Check power cord and faucet lever
Weak water flow	Filter may be clogged or inlet pressure low	Replace filters or check inlet valve
Continuous beeping	Filter life expired	Replace filter and reset
Faucet screen not lighting	Power issue or LED fault	Ensure power is connected; contact support

WARRANTY & SUPPORT

12-Month Comprehensive Parts Warranty

All new Velta HydroView+ units are backed by a 12-month warranty covering defects in key components under normal home use. This guarantee applies to the original purchaser and ensures that any faulty parts — such as the faucet, internal hardware, or core system unit — will be replaced at no cost (excluding consumables like filters).

COVERED	NOT COVERED
• Manufacturing defects in parts like the faucet, electronics, and core filtration unit • 1-to-1 exchange of faulty components • Shipping of replacement parts within Malaysia (if approved)	• Filters and consumables • Wear and tear, misuse, or improper installation • Disassembly or unauthorized repair beyond filter changes • Labor charges or third-party part issues

Note: This is a parts-only warranty, not a full unit replacement unless the main body is irreparable. All claims require clear photo/video evidence and are subject to inspection.

NEED HELP?

Customer Care: +6012-2261 777

Email: support@velta.my

Website: www.velta.my/support

DISCLAIMER

Velta HydroView+ is a household water purification appliance designed to improve drinking water quality. Results may vary based on your source water. This system is not intended to diagnose, treat, or prevent any disease.



PRODUCT SPECIFICATIONS

Specification	Details
Product Name	Velta HydroView+ Water Purifier
Water Produced	• Reverse Osmosis Water • Composite Filtered Water
Product Dimensions	381 × 165 × 435 mm
Product Weight	7.8 kg
Voltage	110V / 220V
Source Water Pressure	1 – 4 Bar
Proper Water Temperature Range	5 – 45°C
Source Water Connection	Cold Waterline
Flow Rate	2.1 L/min
Filtration Accuracy	0.0001 µm
Purified Water Flow	800 G
Pressure Tank	None
Power Usage	90 Watts
Certifications	IHSA Certified

DID YOU KNOW?

REVERSE OSMOSIS (RO) SYSTEMS



Reverse Osmosis (RO) systems can remove over 99% of common contaminants – including heavy metals, microplastics, chlorine, and bacteria – making it one of the most trusted purification technologies in the world.



Because Your Body Knows the Difference.



+6012-226 1777



www.velta.my



Water
Quality
ASSOCIATION

